

# **NSNP Powersports Rental Terms & Conditions**

## **Rental Duration Guidelines**

Full Day: Commences at 9 a.m. and concludes at 7 p.m. For reservations spanning multiple days, your equipment must be returned by 7 p.m. on the final reserved day. UTV rentals cannot be transported to different locations.

## **Cancellation Policy**

We allow a one-time courtesy reservation rescheduling if the change is requested at least 7 DAYS before the reservation date. Rescheduling is subject to rental availability. Inclement weather does not warrant a refund; however, we are happy to reschedule your trip for an available day. Cancellations are not available online and must be made via phone. Refund policies vary based on notice period: No-shows are charged full price. No refunds given within 14 days of rental. 15-30 Day notice, receive 50% refund. 31 Day notice, receive 100% refund.

## **Operating Requirements**

To rent a UTV, you must be 21 years or older with a valid driver's license, which must be presented on the rental day without exceptions. Failure to present your license will result in forfeiture of your rental fee.

## **Passenger Requirements**

All passengers must wear seatbelts and helmets, ensuring they are properly fastened at all times.

## **Security/Damage Deposit**

A damage deposit of \$2,500 is required before departure, pre-authorized on your card. This amount will be released, which can take up to 14 days, upon the timely return of the equipment without damage. The deposit covers expenses associated with damages or losses incurred during the rental period. Possible charges may encompass, though are not restricted to, expenses for repairing or replacing damaged tires, rims, suspension, shocks, vehicle body, seats, bumpers, roof, and accessories. The funds held as a security/damage deposit will also be allocated for repair labor, loss of rental income, any recovery fees, or vehicle towing. Additionally, the deposit serves to address damage or loss of tools, fire extinguishers, spare tires, helmets, goggles, tablet mapping devices, and other equipment, whether rented or loaned.

## **Insurance**

The \$2,500 pre-authorization covers damages to the machine or equipment. Any damages exceeding this amount will result in forfeiture of the deposit and additional charges. Renter assumes full responsibility for the machine during the rental period.

## **Machine Damage**

In the event of machine damage, we will conduct a thorough assessment and provide you with a comprehensive description of necessary repairs. Please note that obtaining a complete estimate from a shop may take days or weeks. Should damage occur, we will withhold the entire Security/Damage Pre-authorization amount. Any damage costs will be deducted from the pre-authorized amount, capped at \$2,500. If damages exceed this deposit, we reserve the right to file a claim with our insurance provider. Repairs will commence once the insurance claim is settled, and you will be responsible for the full deductible. A detailed damage report will be sent to your listed address via email and mail. We utilize new parts for repairs, conducting minor repairs in-house and major repairs through a local dealer.

For no additional charge, the renter assumes responsibility for the initial \$2,500 of any vehicle damages (including parts, labor, and loss of use), with additional damage charges waived.

**IMPORTANT:** On your rental day, NSNP Powersports will preauthorize \$2,500 on your credit card. This amount **MUST** be available to rent the UTV, **without exceptions**.

## **Vehicle Recovery Fees**

If, the unforeseen happens, and an accident occurs, the vehicle becomes immobilized, or you're unable to return it to our premises promptly, the renter assumes responsibility for the vehicle recovery fees to bring it back to NSNP Powersports. Recovery fees fluctuate based on the retrieval method, with an approximate charge of \$175 per hour.

Instances of mechanical breakdown attributed to NSNP Powersports will be handled on an individual basis, prioritizing safety considerations.

### **OHV Route and Law Compliance**

When operating the machine within the towns of Matewan, Delbarton, Mccarr, or Williamson, it is imperative to adhere to all applicable laws and traffic regulations. Remain on designated OHV routes as outlined by these municipalities, with an OHV route map provided in each machine. Please remain on designated trails.

In the event of receiving a citation while in possession of an NSNP Powersports machine, you bear full responsibility for all fines and tickets incurred. Respect our privileges and advocate responsibility through your actions.

Refrain from reckless driving, which includes but is not limited to jumps, excessive speed, rock crawling, and power sliding. Do not utilize the machine for towing or being towed by another machine.

### **Arrival Time**

Please arrive 20 minutes before your reservation to complete paperwork and receive instructions on operating the machine.

### **Rental Inclusions**

The rental fee includes a trail paper map, helmets for drivers and passengers, and a full tank of gas. Trail permits and day passes must be purchased separately. We offer Day Only Wristbands for single-day riders.

The UTV must be returned in the identical condition as it was during check-out. Please note: While acceptable tire tread-wear is anticipated, any excessive wear or damage will incur charges.

### **Fuel**

Rentals come with a full tank of gas. Refueling options are available for additional charges based on fuel levels upon return.

Charge for us to refill:

- Full tank: \$30
- Three-quarters tank: \$20
- Half tank: \$15
- Quarter tank: \$10

### **Cleaning**

Rentals must be returned clean to avoid cleaning fees. A car wash is located nearby, or we can wash the machine for an extra charge.

### **Late Returns**

Late returns will incur a \$25 charge for every 15 minutes overdue, up to \$100 per hour. After four hours, authorities may be notified. No pro-rated refunds are issued for early returns.

### **Cancellations**

Cancellations must be made via phone. Refund policies vary based on notice period. Cancellations are not available online. You must call. We offer a one time rescheduling of rentals. No-shows are charged full price. No refunds given within 14 days of rental. 15-30 Day notice, receive 50% refund. 31 Day notice, receive 100% refund.